

Full Service Contract

\$24.99/mo plus tax

This contract includes an **Annual Preventative Maintenance** and 24 hour 7 day a week **emergency service** on 1 heating zone as described below.

\$5/mo + tax Check here to cover additional heating zones
 Number of additional zones: _____

\$5/mo + tax Check here to cover your indirect or separate hot water heater. (Does not cover leaking tanks)

Please select below if you'd like us to deliver your heating oil:

Delivery Method (select one)

- Automatic Delivery
- Will-call delivery

Pricing (select one):

- Fixed Price: _____/g
- Market price (changes daily)

Please note: *If you select will-call delivery and you run out of oil, services and repairs associated with running out of oil are not covered under the terms of this agreement.*

Annual Preventative Maintenance includes:

- | | |
|--|--|
| <ul style="list-style-type: none"> • Disconnect and check flue pipes • Clean chimney base • Clean boiler/furnace flue passages • Clean and adjust burner • Replace nozzle, filter & pump strainer | <ul style="list-style-type: none"> • Clean oil lines • Visually inspect all wiring • Check all electronic controls • Replace filter (electronic and media filters not included) • Test for safe operation • Check efficiency |
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Maintenance must be scheduled Monday through Friday between 8:00 am and 4:00 pm. Evening and weekend appointments are reserved for emergency service only to keep our response time as fast as possible.

This contract covers the following parts and the labor to replace them:

Nozzle	Pump strainer	007 circulator
Nozzle line	Cad cell relay	Zone valve motor
Electrodes	Cad cell eye	Pressure switches
Filter cartridge	Low voltage transformer	Ignition transformer
Oil burner pump	Firematic valve	Standard blower motor
Oil burner motor	Blast tube	Fan limit; End Cone

Terms and Conditions

This contract is valid for one year from the date of sign up.

This contract can be withdrawn by us if upon inspection it is determined that the equipment is not in proper working order or no longer serviceable. During the term of this agreement any and all service on the equipment must be performed by Domino Fuel. If any work is performed by anyone other than Domino Fuel this contract will be void without refund of any kind.

Domino Fuel will perform service as quickly as possible under normal conditions; we assume no liability for delays beyond our control or the consequences of such delays.

This contract does not cover "acts of god" such as floods and storms, water leaks or power outages, clogged air filters or any other repair due to misuse. Running out of oil, no heat due to sludge conditions, and water in the oil tank are not covered by this agreement. Also, service calls that are diagnosed to be no electric to the unit, thermostat set incorrectly, circuit breaker tripped, or emergency switch turned off will be chargeable calls.

Any service not covered will be billed at a DISCOUNTED RATE of rate of \$90.00/hr and must be paid in full at the time the work is completed. Parts will be billed out at Domino Fuel's purchased price.

Parts not covered include but are not limited to: smoke pipe, motorized flue damper, heating pipes and valves, domestic pipes and valves, baseboard, radiators, aquastat, 3 piece circulators, circulator relays, zone valves, zone valve end switch. **Any other part not listed on the previous page.**

Before calling for service check:

- Thermostat settings
- Circuit breakers
- Emergency switches
- Electric is on in home

Freeze-ups: Domino Fuel does not warrant that the heating system will work properly all of the time. The customer needs to notify Domino Fuel of system failure immediately. Domino Fuel is not responsible for freeze-ups or frozen pipes and subsequent damage due to a freeze-up. In order to minimize the potential damage Domino Fuel recommends that someone be at your home on a daily basis checking that the heating system is working properly.

Suggestions when leaving your home for an extended period of time:

Use of a central monitoring service, automatic monitoring system, installation of antifreeze in heating system, shut off water main and drain domestic water. For further information regarding freeze-up protection, go to www.Dominofuel.com.

Early Termination: If the customer should terminate this contract for any reason at anytime prior to the end of this service agreement, or if Domino Fuel terminates the customer's account for failure to comply with Domino Fuel's terms as set forth herein, the customer will be charged an early termination fee of \$199.00 representing "Liquidated Damages", in addition to any outstanding balance owed to Domino Fuel for any fuel purchases and service work performed from the date of commencement of this agreement until the date of termination. Any account cancellation must be sent by registered mail only.

Customer will still be liable for all conditions as set forth herein. Any monies due under this contract must be paid within 15 days and any balance that remains unpaid, will be subject to a finance charge equal to 2% per month, in addition to any and all collection costs, court costs and attorney fees.

It is further understood and agreed to by and between the parties hereto that the provisions of this agreement shall be suspended if and in the event any of the following occur: If Domino Fuel is unable to perform under the terms of this agreement from causes incident or resulting from present and prospective emergency conditions, or other causes beyond the reasonable control of said party, including but not limited to transportation delays or interruptions of supply, extreme volatility, acts of God, national emergency, war, Force Majeure, fire, flood, hurricane or similar conditions, or if Domino Fuel determines after an inspection, that the heating system and/or fuel storage tank is in an unsafe condition.

THE FOLLOWING ITEMS ARE NOT COVERED UNDER THIS AGREEMENT

1. Service or Damage due to tint or any other blockage to air intake resulting in a soot condition.
2. Repairs due to low or empty fuel tanks due to negligence of faulty gauges. Ex. clogged oil lines, filters, strainers & nozzles.
3. Fuel oil storage tank or repairs due to sludge in tank.
4. Repairs to oil supply & return lines.
5. Repairs due to water in tank, basement, or boiler room.
6. Coils, boiler sections, air handlers & chambers.
7. Plumbing or piping (ex. hot water coils, baseboard, radiators, frozen pipes, frozen oil lines, etc.)
8. Air filters

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9. Electrical wiring excluding controls covered by this contract.
 10. Damage resulting from electrical power failure, or power surge.
 11. Obsolete or non-serviceable parts.
 12. Any other part not listed under the "covered parts" of this contract. The above list is partial and is not limited to those items listed.

GENERAL CONDITIONS

1. One annual tune up is included. If another tune up is necessary within the contract year, there will be a charge.
2. This contract will renew yearly and may be cancelled by either party via written notification only, said notification must be received no later than thirty (30) days prior to the renewal date.
3. Unless otherwise notified, the credit card used for renewals will be that which was used in order to execute the original contract. It is the customer's responsibility to notify Domino Fuel that you do not wish to renew the contract.
4. Emergency service calls such as "NO HEAT", "NO HOT WATER", OR "MAJOR OIL/WATER LEAKS" will be rendered on a 24 hour basis. All other service calls will be scheduled during regular business hours which are Monday-Saturday 8:00am - 4:00pm excluding holidays.
5. Upon arrival of service technician, equipment must be accessible for repair, and an adult must be present. There will be a \$25.00 service charge to return if we cannot perform duties at this time.
6. Any work done on boiler or burner from any source other than Domino Fuel shall terminate this agreement.
7. Domino Fuel reserves the right to cancel this agreement with no refund to the customer if the equipment is deemed obsolete or can no longer be repaired due to inability to obtain parts. Customer will have an option to upgrade the equipment.
8. This agreement may be cancelled by either party by written notice within thirty days of acceptance without liability against either party, except the customer's liability for services rendered or parts furnished at regular rates. If cancelled after thirty days, this agreement has no refund, but may be assigned by the customer to any future owner of premises mentioned on condition the new owner agrees to comply with the terms and conditions set forth herein.

I have read and agree to the terms and conditions of this service contract:

Name: _____ Phone: _____

Address: _____ Town: _____

Signature: _____ Date: _____

Payment Information:

CC# _____

Exp Date _____ CVV# _____ Billing Zipcode: _____

I have read and understand this agreement and accept all terms and conditions. I understand that payment will be drawn from the bank account specified at the time of delivery or service or any other miscellaneous charge.

Payment will be processed each month. If at any time during the contract period payment is declined, this contract shall be rendered null and void. You agree to make monthly payments in the amount specified in this contract for the duration of the contract period.

Equipment Make & Model _____ Burner Make & Model _____

System Type: Water Air Steam

Hot Water: Indirect _____ Separate _____ Coil _____

Number of Heating Zones: _____

NOTICE OF CANCELLATION

You may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction.

I have read and understand this agreement and accept all terms and conditions of this contract.

Customer Signature _____

Date _____

Domino Fuel Rep: _____

TANK INFORMATION

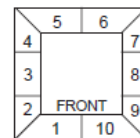
Tank Size: _____

Tank Is: INDOOR / OUTDOOR / BURIED

Tank Reading: _____

Fill Location: _____

Tank Location:



Start Date _____ Exp Date _____

Annual Service Agreement \$ _____

Oil Fired Hot Water Heater Coverage \$ _____

Additional Zones \$ _____

Applicable Discounts \$ _____

Sub Total \$ _____

Tax \$ _____

Total \$ _____